



U.S. Department
of
Transportation
**Federal Motor
Carrier Safety
Administration**

1200 New Jersey Ave., S.E.
Washington, DC 20590

July 14, 2014

In reply refer to:
USDOT Number: 2515065
MC Number: MC872569

MARGARET J HOBGOOD
VICE PRESIDENT
CUSTOMER SERVICE QUALITY TRANSPORTATION INC
8205 B ZUEBER RD
LITTLE ROCK, AR 72206

On June 13, 2014 the Federal Motor Carrier Safety Administration (FMCSA) informed CUSTOMER SERVICE QUALITY TRANSPORTATION INC that its application seeking USDOT New Entrant registration to operate in interstate commerce within the United States was approved.

That letter also requested that CUSTOMER SERVICE QUALITY TRANSPORTATION INC contact FMCSA support staff to validate information in its application. Currently, according to FMCSA's records, no contact with FMCSA has been made.

Therefore, this is a second request that you contact FMCSA as soon as possible. Please call FMCSA support staff at 1-877-905-8016, Monday - Friday 8:00AM to 8:00PM EST.

Once validation has been completed, you will be contacted by the appropriate office to scheduling of a new entrant safety audit. As a new entrant motor carrier, CUSTOMER SERVICE QUALITY TRANSPORTATION INC must undergo a required safety audit. The safety audit usually takes from 2 - 4 hours to complete. In preparation for the safety audit additional information may be found at FMCSA's website: <http://www.fmcsa.dot.gov>.

In accordance with 49 CFR section 385.337, failure to permit a safety audit to be performed may result in the revocation of CUSTOMER SERVICE QUALITY TRANSPORTATION INC's USDOT New Entrant registration and CUSTOMER SERVICE QUALITY TRANSPORTATION INC's interstate operation being placed out of service. Additionally, the refusal to submit to a safety audit may also subject a new entrant motor carrier to the penalty provisions in 49 U.S.C. 521(b) (2) (A), as adjusted for inflation.

Sincerely,

Joseph P. DeLorenzo, Director, Office of
Enforcement and Compliance